



LEAN SIX SIGMA Yellow Belt for Healthcare

October 4, 2018 • Cobb Galleria Centre • Atlanta, GA

Master the fundamentals for improving quality, reducing costs, and delivering on your organization's commitment to quality, safety, and patient-centered care.

A Lean Six Sigma "Yellow Belt" is a healthcare professional who can practice the essential elements of the Lean Six Sigma philosophy, methodology, and tools. A Yellow Belt should demonstrate team leadership, define and develop small projects to solve specific problems, and apply improvement cycles across clinical and non-clinical improvement efforts, to reduce and/or eliminate inefficiencies.

FACT Yellow Belt training provides custom material designed by healthcare professionals and delivered in a blended format to maximize the training experience.

BENEFIT You'll be able to speak to real-life challenges from your healthcare facility. These scenarios and your experiences will be used to teach the Lean Six Sigma principles and methods you need to create effective, sustainable solutions.

FACT Your healthcare facility is in high-demand for quality management.

BENEFIT You'll gain an understanding of how to use proven quality improvement tools to solve scalable challenges across your organization.

FACT Formal training in Lean Six Sigma takes the "mystery" out of quality improvement.

BENEFIT This course will add a range of resources to your skillset centered on improving daily operations in the healthcare setting.

FACT Lean Six Sigma Yellow Belt training helps you to identify barriers to achieving high-quality, safety, and service standards across your organization.

BENEFIT You'll gain the insights and competence that you need to lead high-impact quality and process improvement projects; from definition, through change implementation, to sustainable success!



COURSE FORMAT

Our Yellow Belt Certification program entails 9 hours of instruction and hands-on interaction and centers around the five-step DMAIC (Define, Measure, Analyze, Improve, and Control) methodology.

ONLINE (3 hrs) Students will be provided access to relevant training modules. They will complete online quizzes on Lean Six Sigma terminology and Fundamentals.

CLASSROOM (6 hrs) Class time will be used for material review, peer discussion, demonstrations, and problem-based learning focused on real healthcare quality improvement scenarios.

Course Outline

Six Sigma Foundations • Lean Principles • Project Management Fundamentals • Define Phase • Measure Phase • Analyze Phase • Improve Phase • Control Phase • LSS YB Final Exam

WHO SHOULD ATTEND?

Healthcare Managers, Directors, Administrators, Supervisors, and Team Members involved in quality improvement initiatives.

This course is designed to return you to your organization energized and better prepared to contribute to any quality improvement effort.

Your certificate of completion will be awarded at the course's completion, and your Lean Six Sigma Yellow Belt training is also eligible for CE's/CEU's.

Note: Participants are required to complete an examination administered onsite to achieve the UAPRN sponsored Lean Six Sigma "Yellow Belt" for Healthcare certificate. Examination score of 80% or higher is required for successful completion.

MEET YOUR INSTRUCTOR

Jarvis Gray

MHA, FACHE, CMQ-OE, PMP, CLSSBB



Jarvis Gray is the Chief Improvement Officer and Sr. Managing Director of The Quality Coaching Co. Gray offers 12+ years of quality improvement and project leadership experience in the healthcare industry and has an extensive background in planning and managing cross-functional business operations and technology projects. He is an analytical and a conceptual thinker who effectively partners with organizational leaders to assess opportunities, facilitate strategic decisions, and drive successful implementations.

Jarvis' ability to assess complex situations and identify appropriate solutions underscores his ability to gain meaningful insight and follow-up with thorough analysis. He is particularly skilled at group facilitation and enjoys forging consensus among people with diverging ideas and opinions. Jarvis has managed a broad array of projects across a variety of healthcare settings; ranging from inpatient to ancillary services, to primary care settings and more.

Jarvis has a passion for applying a practical approach to quality improvement principles throughout healthcare organizations.

Prior to launching The Quality Coaching Co., Jarvis held many management and senior leader positions centered exclusively on quality and process improvement leadership, project management, and strategic plan execution. Over the past decade, Jarvis has coached 40+ management and executive leaders in quality and process improvement fundamentals; and has amassed over 2,500 hours of course lecture, training, networking events and public workshops that promote foundations of achieving organizational excellence.

Jarvis earned his Bachelors of Science in Industrial Engineering (BSIE); holds a Master of Healthcare Administration (MHA) degree, as well as a Master of Project Management (MPM) degree. Jarvis is a certified Project Management Professional (PMP) and Manager of Quality & Organizational Excellence (CMQ-OE) through the American Society of Quality (ASQ). He is also a certified Lean Six Sigma Black Belt (LSSBB) and Malcolm Baldrige National Quality Award Examiner.

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